**FUTURE SCOPE**

In future, the work can be extended to perform multiclass classification of reviews which will provide delineated nature of review to the consumer, hence better judgement of the product. It can also be used to predict rating of a product from the review. This will provide users with reliable rating because sometimes the rating received by the product and the sentiment of the review do not provide justice to each other. The proposed extension of work will be very beneficial for the e-commerce industry as it will augment user satisfaction and trust.